

New Wastewater Rates

GRU now bills wastewater customers based on how much water they use each month (with a 12kgal cap). We will no longer calculate bills based on the Winter Max. We have made this change because it encourages conservation, simplifies billing, promotes industry consistency and helps us continue to provide the same high level of service.

Conservation



GRU takes great pride in its commitment to environmental conservation and in the preservation of our limited natural resources. Customers who irrigate their lawns frequently may see a monthly increase in their wastewater bill.

Simplification



Your wastewater charges will be based on monthly water consumption instead of a calculation determined by January and February billing cycles (Winter Max). This will make the bill more straightforward for all customers. You will never be charged for more than 12kgal of wastewater.

Consistency



Establishing billing structures consistent with other utilities creates an easier transition for customers who move to or from Gainesville.

Maintain Reliable Service



In order to continue providing reliable service, utilities need to adjust rates to keep up with current industry pricing.



Quick Tip! Use 1,000 gallons (1kgal) less each month and save up to \$10 per month.

**Wastewater
Costs (monthly)**

5kgal
\$33

7kgal
\$47


12kgal+
\$80

New Water Tier Structure

GRU has made changes to how it bills for water consumption starting with your October 2021 utility bill. We made these changes to encourage conservation of our natural resources and to support the overall sustainability of our community and its public utility.

Fiscal Year	Tier 1 (kgals*)	Tier 2 (kgals*)	Tier 3 (kgals*)
FY21	1 - 4	5 - 16	17+
FY21 Rate/kgal	\$2.47	\$3.77	\$6.04
FY22	1 - 4	5 - 12	13+
FY22 Rate/kgal	\$2.47	\$3.87	\$6.04

*One kgal equals 1,000 gallons.

 **Quick Tip!** Watch for rain, and only water your lawn when needed!

Tier 1

Residential customers who use less than 5kgal (5,000 gallons) per month will see no change in their water rate. These customers are being rewarded for helping us conserve our natural resources.

Tier 2

We adjusted the Tier 2 rate because customers in this tier have been paying less than it costs us to provide them with clean, safe drinking water. The increase should be minimal for most customers. For instance, if you use 5kgal per month this July and the same amount next July, your water bill would only increase 10 cents.

Tier 3

Tier 3 now begins at 13kgal per month. This new threshold is more consistent with peer utilities and encourages conservation. Most residential water use above 12kgal is used for landscape irrigation. GRU would like to encourage our customers to conserve this resource for drinking water.

**Water Costs
(monthly)**

5kgal
\$14

7kgal
\$21.50

12kgal
\$41